



# HOME QUARANTINE MANAGEMENT SYSTEM

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## WHAT IS HOME QUARANTINE MANAGEMENT SYSTEM?

### APAKAH HOME QUARANTINE MANAGEMENT SYSTEM?

The Home Quarantine Management System (HQMS) is integrated with GPS technology for real-time monitoring of individuals who are required to undergo home quarantine as stipulated by the Ministry of Health Malaysia.

It consists of an **RFID** (Radio-frequency Identification) e-Bracelet and **CTU** (Covert Tracking Unit) which will trigger alerts and notify authorities of any violations.

*Home Quarantine Management System (HQMS) mengaplikasikan teknologi GPS bagi mengawasi individu yang perlu menjalani kuarantin sendiri di rumah melalui pemantauan masa nyata, atas arahan Kementerian Kesihatan Malaysia.*

*Sistem ini terdiri daripada e-Bracelet **RFID** "Radio-frequency Identification" dan **CTU** "Covert Tracking Unit" yang akan mencetuskan amaran dan memaklumkan pihak berkuasa mengenai sebarang pelanggaran.*



# HOW HQMS WORKS?

## BAGAIMANA HQMS BERFUNGSI?

HQMS is monitored 24/7 via QuickMed, our smart system. Any quarantine violations including trespassing beyond the geofencing area made by Person Under Investigation (PUI) / Person Under Surveillance (PUS) will be recorded and notified to the authorities.

*HQMS dipantau 24/7 melalui QuickMed, sistem pintar kami. Sebarang pelanggaran kuarantin termasuk menceroboh di luar kawasan "geofencing" yang dibuat oleh individu dalam siasatan ("Patient Under Investigation", PUI) / individu dalam pengawasan ("Patient Under Surveillance", PUS) akan direkodkan dan dimaklumkan kepada pihak berkuasa.*

## DO'S AND DON'TS

### DIBENARKAN / TIDAK DIBENARKAN



- The CTU device must be placed on a flat surface near a window for best signal reception.  
*Alat CTU hendaklah diletakkan di atas permukaan rata yang berhampiran dengan tingkap untuk penerimaan isyarat yang baik.*
- You must wear the RFID e-Bracelet throughout your quarantine period.  
*Anda diharuskan memakai e-Bracelet RFID sepanjang tempoh kuarantin anda.*
- You must return the devices once your quarantine period ends.  
*Alat-alat peranti harus dipulangkan apabila tempoh kuarantin anda telah tamat.*



- Do not put down the CTU device until you have reached your quarantine location.  
*Jangan letakkan alat CTU ke atas sebarang permukaan sehingga anda tiba di lokasi kuarantin anda.*
- Do not relocate or switch off the CTU.  
*Dilarang mengalihkan atau memadamkan alat CTU.*
- Do not remove or damage the devices throughout your quarantine period.  
*Dilarang membuka atau merosakkan alat-alat peranti sepanjang tempoh kuarantin anda*
- Do not move out of the quarantine area.  
*Dilarang keluar dari kawasan kuarantin yang telah ditetapkan.*



## HOME SURVEILLANCE ORDER PERINTAH PENGAWASAN DAN PEMERHATIAN DI RUMAH

1. You will be given Home Surveillance Order (HSO) devices which consists of a digital wristband (RFID e-Bracelet) and CTU.  
*Anda akan diberi alat-alat Perintah Pengawasan dan Pemerhatian Di Rumah (HSO) yang terdiri daripada gelang tangan digital (e-Bracelet RFID) dan CTU.*
2. You must remain at the stated / registered address during your entire quarantine period.  
*Anda harus kekal berada di alamat yang dinyatakan / didaftar sepanjang tempoh kuarantin anda.*
3. Wear a face mask, always practice physical distancing and comply with SOPs during your quarantine period.  
*Sentiasa pakai pelitup muka, amalkan penjarakan fizikal dan patuhi SOP semasa tempoh kuarantin anda.*
4. You are not allowed to receive any visitors throughout the quarantine period.  
*Anda tidak dibenarkan menerima pelawat sepanjang tempoh kuarantin.*
5. If you have symptoms, please seek treatment at a nearby healthcare facility.  
*Jika anda mengalami sebarang gejala, sila dapatkan rawatan di klinik / hospital yang berdekatan.*
6. Permission from the nearest District Health Office is required before leaving your designated quarantine location for any clinic / hospital appointments.  
*Kebenaran daripada Pejabat Kesihatan Daerah terdekat diperlukan sebelum meninggalkan lokasi kuarantin yang ditetapkan untuk sebarang janji temu klinik / hospital.*
7. You are required to obtain a Release Order and remove the RFID e-Bracelet on Day-8 for Person Under Investigation (PUI) / Person Under Surveillance (PUS) and Day-11 for confirmed positive patients.  
*Anda dikehendaki mendapatkan Perintah Pelepasan dan memulangkan e-Bracelet RFID pada hari ke-8 bagi individu dalam siasatan (Patient Under Investigation, PUI) / individu dalam pengawasan (Patient Under Surveillance, PUS) dan hari ke-11 bagi pesakit yang disahkan positif.*

# FAQs

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## 1. Why do I need to wear the RFID e-Bracelet (Digital Tracker)?

Despite being fully vaccinated, there is still a small probability that we can be infected with the virus. Self-quarantine will ensure to minimise the transmission of the COVID-19 virus

### ***Kenapa saya perlu memakai e-Bracelet RFID (Penjejek Digital)?***

*Walaupun anda sudah divaksin sepenuhnya, masih terdapat kemungkinan kecil risiko untuk dijangkiti virus tersebut. Kuarantin sendiri dapat memastikan penularan virus COVID-19 pada tahap minimum.*

## 2. My e-Bracelet is blinking, what should I do?

It is normal for the e-Bracelet to blink once in a while for a few seconds for data transferring signal.

### ***E-Bracelet saya berkelip, apakah yang perlu saya lakukan?***

*la adalah perkara biasa untuk e-Bracelet berkelip untuk beberapa saat bagi isyarat pemindahan data.*

## 3. The CTU blinks “Red” and “Green” lights. What does that mean?

The blinking “Red” and “Green” lights on the CTU indicates that the device is sending a signal and information to the system.

### ***CTU berkelip lampu “Merah” dan “Hijau”. Apa maksudnya?***

*“Merah” dan “Hijau” yang berkelip pada CTU menunjukkan bahawa peranti menghantar isyarat serta maklumat kepada sistem.*

## 4. What should I do if I have issues with my e-Bracelet?

Kindly contact us using the provided channels below as soon as possible to resolve the issue.

### ***Apa yang perlu saya lakukan sekiranya ada masalah dengan e-Bracelet?***

*Sila hubungi kami melalui saluran-saluran yang disediakan di bawah bagi menyelesaikan isu tersebut.*

## 5. Is the e-Bracelet water-resistant?

Yes, the e-Bracelet is water-resistant.

### ***Adakah e-Bracelet ini kalis air?***

*Ya, e-Bracelet tersebut kalis air.*

## 6. Do we need to charge the e-Bracelet?

The e-Bracelet is not required to be charged during your quarantine period.

### ***Adakah e-Bracelet perlu di caj?***

*e-Bracelet tidak perlu di caj sepanjang tempoh kuarantin anda.*

## 7. What should I do on my 5<sup>th</sup> day of home quarantine?

You are required to do your second PCR swab test on the 5<sup>th</sup> day of home quarantine. Please proceed to the nearest government / private hospital, government / private clinic, or any medical service provider to take the test. Once completed, please return to your quarantine address immediately. You **do not** have to call in and inform us.

### ***Apa yang perlu saya lakukan pada hari kelima perintah kuarantin di rumah?***

*Anda perlu menjalani ujian swab PCR pada hari kelima tempoh kuarantin di rumah. Sila hadirkan diri ke hospital kerajaan / swasta, klinik kerajaan / swasta, atau pusat penjagaan kesihatan terdekat untuk menjalani pemeriksaan. Selepas selesai, sila kembali ke alamat kuarantin anda serta-merta. Anda **tidak perlu** memaklumkan kami.*

## 8. What should I do after finishing my home quarantine?

You are required to return the devices at our available removal counters nearest to you. No appointment booking is required.

### ***Apa yang perlu saya lakukan selepas tempoh kuarantin saya tamat?***

*Anda perlu memulangkan alat-alat peranti di kaunter penanggalan berhampiran dengan anda. Anda tidak perlu membuat janji temu.*

## 9. Where should I return the devices?

You need to return the devices at the following locations upon the completion of your quarantine.

### **Klang Valley:**

UEM Edgenta Learning Centre,  
Jalan 51/217, Off Jalan Templer,  
Petaling Jaya, 46050, Petaling Jaya,  
Selangor

### **Removal Counter Operating Hours:**

9:00am - 5:00pm daily, including weekends and public holidays

### ***Di manakah saya perlu memulangkan alat-alat peranti?***

*Anda boleh berbuat demikian di lokasi yang ditetapkan selepas tamat tempoh kuarantin.*

### **Lembah Klang:**

UEM Edgenta Learning Centre,  
Jalan 51/217, Off Jalan Templer,  
Petaling Jaya, 46050, Petaling Jaya,  
Selangor

### **Waktu Operasi Kaunter Penanggalan:**

9:00 pagi - 5:00 petang setiap hari, termasuk hujung minggu dan cuti umum

## **Other locations in Klang Valley**

### **Lokasi lain di Lembah Klang**

- **U.n.i Klinik Bangi**  
B-G-03, Jalan Gerbang Wawasan 1, Bangi Gateway, Seksyen 15, 43650 Bandar Baru Bangi, Selangor
- **U.n.i Klinik Shah Alam**  
36, Jalan Zirkon E7/E, Seksyen 7, 40000, Shah Alam, Selangor
- **U.n.i Klinik Danau Kota**  
G-6, Pangsapuri Suite Danau Kota, No 1, Jalan 6a/6, Off Jalan Taman Ibu Kota, Taman Danau Kota, 53300 Kuala Lumpur
- **U.n.i Klinik Seri Pristana**  
E-1, 38, Jalan SP 11/3, Seri Pristana, 47000 Sungai Buloh, Selangor
- **U.n.i Klinik TTDI**  
10, Ground Floor, Jalan Tun Mohd Fuad 1, Taman Tun Dr Ismail, 60000 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur
- **U.n.i Klinik Semenyih**  
2, Ground Floor, Jalan Mutiara Rinching, 1, Taman Mutiara, Kampung Rinching Ulu, 43500 Semenyih, Selangor
- **U.n.i Klinik Cheras**  
80, Jalan Dwtasik, Dataran Dwtasik, 56000 Cheras, Wilayah Persekutuan Kuala Lumpur
- **U.n.i Klinik Telok Panglima Garang**  
No 1G, Jalan Indah 50, Kampung Medan, 42500 Telok Panglima Garang, Selangor
- **U.n.i Klinik Kota Damansara**  
7-Ground Floor, Jalan Cecawi 6/19A, Seksyen 6 Kota Damansara, 47810 Petaling Jaya, Selangor

## **Outside Klang Valley**

### **Di luar Lembah Klang**

#### **Perak**

- **Edgenta Mediserve Sdn Bhd**  
Hospital Raja Permaisuri Bainun, Ipoh, Off Jalan Ipoh, 30450, Perak, Malaysia
- **Edgenta Mediserve Sdn Bhd**  
Hospital Gerik, 33300 Gerik, Perak
- **Edgenta Mediserve Sdn Bhd**  
Hospital Taiping, Jalan Taming Sari, 34000 Taiping, Perak

- **Edgenta Mediserve Sdn Bhd**  
Hospital Seri Manjung, 32200 Seri Manjung, Perak
  - **Edgenta Mediserve Sdn Bhd**  
Hospital Slim River, 35800 Slim River, Perak
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### **Pulau Pinang**

- **Edgenta Mediserve Sdn Bhd**  
Hospital Pulau Pinang, Jalan Resideni, 10990 George Town, Pulau Pinang
  - **Edgenta HTeC (Juru)**  
No 33, Lorong Beringin 2, Taman Industri Beringin, Simpang Ampat, Pulau Pinang
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### **Kedah**

- **Edgenta Mediserve Sdn. Bhd**  
Kompleks, No. 222, Jalan Shahab 4, Shahab Perdana, 05150 Alor Setar, Kedah
  - **Edgenta Mediserve Sdn Bhd**  
Hospital Langkawi, Jalan Padang Matsirat, Bukit tekuh, 07000 Langkawi, Kedah
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### **Perlis**

- **Edgenta Mediserve Sdn Bhd**  
Hospital Tuanku Fauziah  
3, Jalan Tun Abdul Razak, Pusat Bandar Kangar, 01000 Kangar, Perlis
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### **Negeri Sembilan**

- **Klinik Dr. Kassim**  
No. 21G Jalan Telawi 1, Taman Sri Telawi, Paroi 70400 Seremban, Negeri Sembilan
  - **Klinik Salam Nilai**  
No 8-G, Jalan Cempaka 4/1 Desa Cempaka 2, Putra Nilai, 71800 Nilai, Negeri Sembilan
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### **Melaka**

- **Poliklinik As Syifa'**  
No 6, tingkat bawah, Jalan Kerambit 1, bandar baru, 76300 Sungai Udang, Melaka
- **Poliklinik Fasya**  
C-G-01&02, Pangsapuri Emerald Park, Bukit Beruang, 75450 Melaka
- **Poliklinik Hidayah Melaka**  
40, Jalan Mutiara Melaka 2, Taman Mutiara Melaka, 75350 Batu Berendam, Melaka

## **Pahang**

- **Klinik As Salam**  
No B42-B44 GF, Jalan IM 7/5, Bandar Indera Mahkota, 25200 Kuantan, Pahang
  - **Klinik Sulaiman**  
26 & 28, Jalan Pak Sako 4, Taman Kenangan, 28000 Temerloh, Pahang
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## **Johor**

- **Klinik Keluarga i-Sihat**  
No. 12, Jalan Serangkai 18, Taman Bukit Dahlia 81700 Pasir Gudang, Johor
  - **Klinik Keluarga i-Sihat**  
No. 4 & 6, Ground Floor, Jalan Perjiranan 4/1, Bandar Dato Onn, 81100 Johor Bahru, Johor
  - **Klinik Salam Muar**  
No 14, Jalan Indah, Jalan Sungai Abong, Taman Pertama Indah, 84000 Muar, Johor
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## **Kelantan**

- **Klinik Primer Cherang**  
No 1702/1703/1704, Jalan Hospital, 15200 Kota Bharu, Kelantan
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## **Terengganu**

- **Uniklinik Besut**  
Lot 7221 Taman Sri Mas Sekupang Kampung Raja, 22200 Besut, Terengganu
- **Klinik Safwa Bukit Payong**  
LOT 4948 (NO A-20), KEDAI, Jalan Taman Tasek, 21400 Bukit Payong, Terengganu
- **Uniklinik Kemaman**  
LOT 21864, Susur Chukai Utama 1, Taman Cukai Utama, 24000 Chukai, Terengganu



Please scan the QR code for more details and list of locations for removal counters nationwide.

*Sila imbas kod QR ini untuk butiran lanjut dan senarai lokasi-lokasi kaunter penanggalan di seluruh negara.*



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**Websites**

<https://www.uemedgenta.com/>

<https://quickmed.care/digitaltracker>