

UEM Edgenta Unveils Holistic Covid-19 Business Solutions for Malaysian Businesses

UEM Edgenta Bhd, the region's leading Asset Management and Infrastructure Solutions company, will unveil a suite of business solutions which, together with other service providers, will offer an end-to-end Covid-19 management solution to existing and potential clients. This is further testament to UEM Edgenta's primary mission of delivering value and best-in-class services to businesses, especially in the Covid-19 economy.

UEM Edgenta is well-poised to take on challenges in the Covid-19 era, as it is 'battle-hardened' due to its unique position as an essential front-line service provider, helping to deliver enhanced services and solutions to a diverse range of clients in healthcare, real estate, highways and infrastructure. The experiences of the past ten months working closely with the Ministry of Health (MoH) and other vital government agencies has further armed UEM Edgenta with key competitive advantages over its peers.

"At the start of the pandemic, we needed to seamlessly transition with our clients' new protocols and requirements relating to Covid-19 at hospitals," says Dr. Nik Fawaz Nik Abdul Aziz, Managing Director of Edgenta Mediserve, UEM Edgenta's subsidiary which provides hospital support services at 32 MoH hospitals in Malaysia.

"It was our responsibility to ensure operations were not interrupted at all hospitals under our care. Our rigorous efforts with MoH over the years on improving operational efficiency and preparing for various disaster and outbreak scenarios meant that we

managed to pivot quickly and decisively to face the Covid-19 challenges effectively."

The culmination of UEM Edgenta's business solutions is a result of the tens of thousands of hours of experience gained as a front-line player, as Malaysia battles the Covid-19 pandemic. It also underlines UEM Edgenta's ability to make nimble management decisions in creating new business opportunities, as well as adding value for clients in how to work successfully in a Covid-19 environment.

UEM Edgenta has transitioned well into the current Movement Control Order (MCO), making good use of its Command & Contact Centre (C&C), the heart of the company's operations that remotely manages its digital workforce. Its technology-enabled solutions at the C&C are built on IoT and use cloud computing algorithms such as anomaly detection and machine learning to analyse data streams. The team then leverages on predictive analytics to detect potential faults, develop insights and enhance predictive maintenance for a smarter asset management approach.

The company's Covid-19 business solutions will be published online to provide the market with unique insights. UEM Edgenta has been recognised by Bureau Veritas (BV), a global leader in testing, inspection and certification services for the application of new protocols and standards at the Edgenta Headquarters (HQ) in Bangsar South. This accreditation has made the Edgenta HQ the first corporate building in Malaysia to be Safeguard certified by BV, having complied with the implementation of hygiene excellence and safety controls in the country as at November 2020.

Low Chee Yen, CEO of UEMS Pte Ltd, the company's regional healthcare support services provider which also operates in Singapore and Taiwan, added that UEM Edgenta's experience in meeting standards imposed by the authorities across the region where it operates allows the company to identify a set of best practices that ensure solutions from UEM Edgenta are of the highest quality.

Kenny Lim, Head of Edgenta Property & Facility Solutions, added, "We have the experience and are here to customise solutions for businesses to suit their needs, using the best products in the

market according to different preferences, as well as design SOPs and protocols to communicate with relevant stakeholders.

"The current MCO is an opportunity for asset and building owners to seriously consider the options which UEM Edgenta is offering. With our proven technology stack, we can help businesses prepare and roll out new procedures, technology application and workplace solutions to allow businesses to live with Covid-19.

UEM Edgenta's business solutions can be viewed at www.uemedgenta.com. For enquiries, please call **03-2773 3888** or email covid19services@edgenta.com.



Learn More About Edgenta's

COVID-19 Business Solutions

Why choose us?	Solutions we offer	
<ul style="list-style-type: none">✓ One-stop centre for all your COVID-19 management needs✓ Trusted by over 150 hospitals in the region for disinfection services✓ Quick mobilisation to implement solutions	For Your Business <ul style="list-style-type: none">• Hospital grade sanitisation and disinfection protocols• Risk assessments for return to work preparations• Workplace safety audit and accreditation	For Your People <ul style="list-style-type: none">• Drive-in and on-site COVID-19 screening services<ul style="list-style-type: none">- Rapid Test Kit (RTK - Ag) and Polymerase Chain Reaction (RT - PCR) screening options- Certified by MoH-licensed doctors and laboratories

Partner with us to keep your people and assets safe against COVID-19

☎ Call us today 03-2773 3888
✉ covid19services@edgenta.com

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