

## **UEM Edgenta Unveils Holistic COVID-19 Business Solutions Focused on Workplace Safety & Health**

- Company continues to focus on delivering service excellence to support national post-pandemic recovery efforts - embarks on a digital healthcare transformation journey;
- Offers comprehensive COVID-19 management solution catering for industries and corporate Malaysia to transition seamlessly in a COVID-19 environment.

**KUALA LUMPUR, 8 February** – UEM Edgenta Berhad (“UEM Edgenta” or “Company”), the region’s leading Asset Management and Infrastructure Solutions company has unveiled a holistic suite of COVID-19 business solutions focused on workplace safety & health. This effort is in line with the Company’s aim to provide existing and potential clients with convenient access to the highest-grade solutions available in the market today to combat the coronavirus.

The COVID-19 business solutions is published online through the Company’s website ([www.uedgenta.com/covid19solutions](http://www.uedgenta.com/covid19solutions)) and provides the market with unique insights covering five main categories of service offerings, ranging from Workplace Solutions, COVID-19 Screening and Tests, Digital Healthcare, Health, Safety & Environment (“HSE”) Services, as well as COVID-19 Work Management Flows, designed specifically to assist businesses in crisis prevention or response management via a safer and cleaner work environment.

The culmination of UEM Edgenta’s business solutions is a result of the Company’s experience gained as an essential front-line operator, helping the nation deliver enhanced services and solutions to a diverse range of clients in healthcare, real estate, highways, and infrastructure.

“At the start of the pandemic last year, we needed to transition with our clients’ new protocols and requirements relating to COVID-19 at hospitals,” said Dr. Nik Fawaz Nik Abdul Aziz, Managing Director of Edgenta Mediserve, UEM Edgenta’s subsidiary which provides hospital support services at 32 Ministry of Health (“MoH”) hospitals in Malaysia.

“It was our responsibility to ensure operations were not interrupted at all hospitals under our care. Our rigorous efforts with MoH over the years on improving operational efficiency and preparing for various disaster and outbreak scenarios meant that we managed to pivot quickly and decisively to face the COVID-19 challenges effectively,” added Dr. Nik Fawaz.

Since the start of the pandemic, UEM Edgenta has been ramping up their relief efforts by providing various initiatives and resources to the government and the community at large, including the development of a cloud-based Epidemic Management System for the MoH and National Crisis Preparedness & Response Centre (“CPRC”), the construction of Field Hybrid Intensive Care Unit

("ICU") facilities, donation of ventilators and patient monitoring systems, as well as the deployment of drive-in, on-site Polymerase Chain Reaction ("PCR") and Rapid Test Kit ("RTK") COVID-19 testing facilities in the Klang Valley.

Low Chee Yen, Chief Executive Officer of UEMS Pte. Ltd., the Company's regional healthcare support services provider which also operates in Singapore and Taiwan, further explained that UEM Edgenta's experience in meeting standards imposed by the authorities across the region where it operates allows the Company to identify a set of best practices that ensure solutions from UEM Edgenta are of the highest quality.

Additionally, UEM Edgenta has been recognised by Bureau Veritas ("BV"), a global leader in testing, inspection and certification services for the application of new health, safety and hygiene procedures and protocols at the Edgenta Headquarters ("HQ") in Bangsar South. This certification has made the Edgenta HQ the first corporate building in Malaysia to be Safeguard certified by BV, having complied with the implementation of hygiene excellence and safety controls in the country as at November 2020. Combining the expertise & experiences of UEM Edgenta and BV, both parties will jointly offer the **UEM Edgenta – BV Workplace Safety Certification**, which is designed to assess hygiene excellence and safety controls compliance by corporate organisations and industries in line with global and national best practices and recommendations.

Despite facing challenges in the current operating environment, in addition to protecting existing contracts and securing renewals in the region, UEM Edgenta's Healthcare Support division continues to secure new contracts in Singapore and Taiwan, and ad-hoc projects including disinfection services in Malaysia and Singapore. Among some of the key clients' contract renewals gained in Q3 FY2020 include Pantai Hospital Cheras, Melaka's Mahkota Medical Centre and Regency Specialist Hospital in Johor; Alexandra Hospital in Singapore, Chang Gung Memorial Hospital and Micron Technology, Inc. in Taiwan.

Even though the prolonged travelling restrictions have reduced movements on highways and roads and despite the outlook of an extended Movement Control Order ("MCO"), the Company continues to work closely with clients in the infrastructure solutions segment to implement further efficiencies to optimise costs. This includes exploring other sustainability solutions through the adoption of a safer, environmentally-friendly and cost-efficient pavement solution such as the use of recycled asphalt mix, which is currently undergoing a field trial in Taiping Perak.

This latest offering is a testament of the Company's continued focus in delivering service excellence to support national post-pandemic recovery efforts, acting as a trailblazer to numerous other services and solutions being developed in the pipeline by the Company, especially in the digital healthcare sphere. One such initiative is a web-based virtual clinic solution aimed at improving access to, and

delivering proactive, coordinated primary patient care in the midst of the COVID-19 pandemic, which is envisioned as a key product in the Company's suite of healthcare technology solutions.

UEM Edgenta is also equipped with the experience and skillset to customise solutions for businesses to suit their needs, using the best products in the market according to different preferences, as well as design individualised SOPs and protocols for the Company's clients. Together with its proven technology stack, the Company can help businesses prepare and roll out new procedures, technology application and workplace solutions to allow businesses to live with COVID-19.

UEM Edgenta's business solutions can be viewed at [www.uemedgenta.com](http://www.uemedgenta.com). For enquiries, please call 03-2773 3888 or email [covid19services@edgenta.com](mailto:covid19services@edgenta.com).

-End of Media Release-

**About UEM Edgenta Berhad**

UEM Edgenta ([www.uemedgenta.com](http://www.uemedgenta.com)) is a leading Asset Management and Infrastructure Solutions company in the region and a subsidiary of UEM Group. Listed on the Main Market of Bursa Malaysia Securities Berhad (KLSE: EDGENTA), our expertise covers Healthcare Support and Property & Facility Solutions, and Infrastructure Services covering Expressways and Rail, including project management & engineering design capabilities via OPUS Consultants.

UEM Edgenta's full suite of services throughout the asset life cycle include consultancy, procurement & construction planning, operations & maintenance, as well as optimisation, rehabilitation and upgrades. UEM Edgenta has operational presence in Malaysia, Singapore, Indonesia, Taiwan, India and United Arab Emirates.